

Warranty Application

DATE	
CASE#	

CUSTOMER NAME	
CUSTOMER ADDRESS	
CONTACT NAME	PHONE
E-MAIL	
DATE OF PURCHASE	
SALES ORDER #	
SITE ADDRESS	
SITE CONTACT NAME	PHONE
ITEM	
BUILD NUMBER (Can be found stamped on the metal plate attached to the unit)	
Please insert a detailed description of the fault.	
I am authorised to accept any charges for the replacement/repair of items inc the cost of labour and travel in the case the warranty application is declined.	
Print	Signed
Company	

Disclaimer:

The Company undertakes to replace or repair, free of charge, any defect which the Company considers to be due to faulty workmanship or material within 12 months for pumps (3 months for K2 hand pump) and 3 years for tanks (unless otherwise stated) from the sale date, except for:

- Defects arising from neglect, misuse or unauthorised modifications.
- Damage caused by abuse, misuse, dropping or other similar damage caused by or as a result of a failure to follow transportation, storage, loading or operation instructions.
- Alterations, additions or repairs carried out by persons other than the Manufacturer or their recognised distributors.
- Transportation or shipment costs to and from the Manufacturer or their recognised agents, for repair or assessment against a warranty claim, on any product or component.
- Materials and/or labour costs to renew, repair or replace components due to fair wear and tear.
- Faults arising from the use of non-standard or additional parts, or any consequential damage or wear caused by the fitting or use of such parts.

IMPORTANT– warranty may, at the sole discretion of the manufacturer, be voided if the scheduled service/inspections are not carried out in accordance with the logbook. The Manufacturer and/or their recognised agents, directors, employees or insurers will not be held liable for consequential or other damages, losses or expenses in connection with, or by Reason of, or due to the inability to use the product for any purpose.